

REST API: Case Overview

Version 11

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Case Properties

An issue object is any query, request for change, problem, bug, suggestion or off-specification raised during the project. It can be about anything to do with the project. It includes the Issue ID that is used to make reference to the particular case throughout the system. Each Issue ID is unique and automatically generated by the Communifire system.

Description

Attributes	Notes	Data type
AssignedToUserDisplayName	Display name of the user to whom the issue has been assigned.	string
AssignedToUserID	ID of the user to whom the issue has been assigned.	int
AssignedToUserProfileURL	URL of the user's profile to whom the issue has been assigned.	string
CommentCount	Number of comments made on the issue.	int
DateAssigned	Issue's date of assignment to the user.	datetime
DateCreated	Issue's date of creation.	datetime
DateUpdated	Date on which the issue was last updated.	datetime
DateUpdatedText	Date (string) on which the issue was last updated.	string
IsCommented	Specifies if comments have been made on the issue.	bool
IssueComment	Comments made on the issue.	string
IssueDescription	Brief description of the issue.	string
IssueID	ID value which uniquely identifies each	int

Attributes	Notes	Data type
	issue in the Communifire. Generated automatically. This cannot be changed.	
IssuePriorityID	Priority ID; indicating the intensity of the issue.	int
IssuePriorityName	Priority name; indicating the intensity of the issue. Values can be: High, Medium, Low etc.	string
IssueStatusID	Status ID; indicating the current status of the issue.	int
IssueStatusName	Status name; indicating the current status of the issue. Values can be: New, Re-opened, Closed, Fixed, In-progress, Feedback Required.	string
IssueTitle	Title of the issue.	string
IssueURL	URL of the issue.	string
LastUpdatedByUserDisplayName	Display name of the user who last updated the issue.	string
LastUpdatedByUserEmail	Email ID of the user who last update the issue.	string
LastUpdatedByUserFirstName	First name of the user who last updated the issue.	string
LastUpdatedByUserID	ID of the user who last updated the issue.	int
LastUpdatedByUserLastName	Last name of the user who last update the issue	string
LastUpdatedByUserName	User name of the user who last update the issue	string
LastUpdatedByUserProfileURL	URL of the user who last updated the issue.	string
MilestoneID	ID of the milestone after which the issue will be fixed.	int
MilestoneTitle	Title of the milestone after which the issue will be fixed.	string
MilestoneUrl	URL to directly browse to the milestone.	string

Attributes	Notes	Data type
ProjectID	ID of the project under which the issue persists.	int
ProjectSectionID	ID of the project section under which the issue persists.	int
ProjectSectionName	Name of the project section under which the issue persists.	string
ProjectTitle	Title of the project under which the issue persists.	string
ReportedByUserDisplayName	Display name of the user who reported the issue.	string
ReportedByUserEmail	Email ID of the user who reported the issue.	string
ReportedByUserID	ID of the user who reported the issue.	int
ReportedByUserName	User name of the user who reported the issue.	string
ReportedByUserProfileURL	URL of the user who reported the issue.	string
SpaceID	ID of the space under which the issue is reported.	int
SpaceName	Name of space.	string
Tagname	Name of the tag created or used, to easily locate that issue and other similar issues.	string
UserID	ID of the user who reported the issue.	int
UserName	User name of the user who reported the issue.	string

Please Note

Refer this [wiki](#) on how to create a new case via REST API.

tags : API, rest, case-overview, site-administrator