

REST API: Case Comment Overview

Version 6

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Case Comment Properties

A case comment is a statement of fact or opinion, that expresses a personal reaction or attitude on the case object. It includes the Comment ID that is used to make reference to the particular case comment throughout the system. Each Comment ID is unique and automatically generated by Communifire.

Attributes	Notes	Data type
CommentID	ID value which uniquely identifies each case comment in the Communifire. Generated automatically. This cannot be changed.	int
CommentDate	Date when the comment was made.	datetime
CommentText	This is the actual text which is entered by the user as comment.	string
IsInternal	Specifies if the comment is internal.	bool
IssueID	ID of the issue on which comment is made.	int
IssueCommentURL	Relative URL of the comment.	string
IssueStatusID	ID of the case status.	int
LastUpdatedByUserID	ID of the user who last updated the comment.	int
LastUpdatedOn	Date when the comment was last updated.	datetime
ProjectID	ID of the case project.	int
Status	ID of the case comment status.	int
UserID	ID of the user who made the comment.	int
UserName	Username of the user who made the comment.	string

Please Note Refer to [REST API: Create Case Comment](#) for how to create a new case comment via the REST API.

tags : API, case-comment-overview, rest, site-administrator