

REST API: Update Case

Version 15

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Update case

PUT /api/cases/{caseid}

Updates an existing case specified by Case ID with the properties as specified by JSON in the request body. Valid for Communifire version 5.2 and above.

Method Details

HTTP Method

PUT
Response Format

JSON

Requires Authentication?

YES

Product Version

5.2 and above

Required Parameters	How to use	Description
API Key	Used in the request URL: &token=x OR Set in header: request.Headers.Add(Rest-Api-Key, x)	Communifire REST API key for the Communifire portal you are making the call for.
CaseID	Used in the request URL (see above)	Unique identifier for a particular case.
Case JSON	Used in the request body	This is JSON that represents a case object that you're updating. This should be of the format seen below in the sample given.

Optional Parameters	How to use	Description
IssueTitle	Used in the request body.	Title of the issue.
IssueDescription	Used in the request body.	Brief description about the issue.
MilestoneID	Used in the request body.	Unique ID of the milestone after which the issue will be fixed.
AssignedToUserID	Used in the	ID of the user to whom the issue has been assigned.

Optional Parameters	How to use	Description
	request body.	
ProjectID	Used in the request body.	ID of the project under which the issue persists.
ProjectSectionID	Used in the request body.	ID of the project section under which the issue persists.
IssuePriorityID	Used in the request body.	Priority ID; indicating the intensity of the issue.
IssueStatusID	Used in the request body.	Status ID; indicating the current status of the issue.

Example URL to PUT: <http://your-community.com/api/cases/2304>

Request JSON sample for updating the case - Stringify your JSON data

```
"{
  \"IssueTitle\": \"Unable to load the page.\",
  \"IssueDescription\": \"When I try to load the page, it shows 404. Yesterday it was existing.\"
}"
```

Response JSON sample where Issue ID is returned as ResponseData

```
{
  "IsError": false,
  "ResponseMessage": "ToBePublished",
  "ResponseData": 2304
}
```

Please Note Your content type that you pass in the header of your request should be '**application/json**'.

tags : API, case, put, rest, rest-api-update-case, site-administrator, update