

REST API: Update Case Comment

Version 14

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Update case comment

PUT /api/case/comments/{commentid}

Updates an existing case comment specified by case Comment ID with the properties as specified by JSON in the request body. Returns JSON indicating whether or not the specified comment was actually updated. Valid for Communifire version 5.2 and above.

Method Details

HTTP Method

PUT

Response Format

JSON

Requires Authentication?

YES

Product Version

5.2 and above

Required Parameters	How to use	Description
API Key	Used in the request URL: &token=x OR Set in header: request.Headers.Add(Rest-API-Key, x)	Communifire REST API key for the Communifire portal you are making the call for.
CaseCommentID	Used in the request URL (see above)	Unique identifier for a particular case comment.
CaseComment JSON	Used in the request body	This is JSON that represents a case comment object that you're updating.

Optional Parameters	How to use	Description
CommentText	Used in the request body	Comment text to be updated.

Example URL to PUT: <http://your-community.com/api/case/comments/600>

Request JSON sample for updating a case comment - Stringify your JSON data

```
"{
  \"CommentText\": \"These are some great tips.\"
}"
```

Response JSON sample where indicator (true/false) is returned as ResponseMessage

```
{  
  "IsError":false,  
  "ResponseMessage":"true",  
  "ResponseData":"600"  
}
```

Please Note Your content type that you pass in the header of your request should be **'application/json'**.

tags : API, case, Comment, put, rest, rest-api-update-case-comment, site-administrator, update