Box Integration Administrator Setup

Version 17

Communifire supports a two-way sync between Files and Box. Box sync has the following features:

- Your Box files will appear in Files (and will sync automatically every 3 hours)
- You can upload files to Box in Communifire
- You can download Box files in Communifire

Step 1: Configure the Box App

1. Visit My Apps in the developer console.
2. Click **Create new app**.
3. Click **Custom app**.
4. Select **User authentication (OAuth 2.0)**.
5. Enter a name for the app. This name will appear on the consent screen that users see when they connect their Box account.
6. Click **Create app**.
7. In the **OAuth 2.0 redirect URI** section, for **Redirect URI**, enter your site URL followed by */oauth2/boxcom/callback*. (e.g. https://myintranet.com/oauth2/boxcom/callback or https://myintranet.communifire.com/oauth2/boxcom/callback)

8. Click **Save changes**.

9. In the **OAuth 2.0 Credentials** section, copy the **Client ID** and **Client secret** and save them for later.

Step 2: Add the Box App in Communifire

1. In Communifire, go to **Control Panel** > **System** > **Integrations**.

2. Click **Add Connected Account**.

3. Select **Box.com**.

4. Enter a display name. This name will appear in My Integrations when a user has connected their account.

5. Enter the client ID and client secret you copied.

6. Set where users can connect to Box from:

   - **Available in top level community**: Users can connect to Box in **Browse** > **Files**. (Note: If enabled, files must be set to On in **Control Panel** > **System** > **Application Settings**.)

   - **Available in spaces**: Space admins can add Box in any space. Users can connect to Box in the space Files section.

   - **Available in Personal Connect**: Users can connect to Box in My Files .

7. Click **Save Settings**.

Step 3: Add Box to the Files Section

Option 1: Add Box in a specific space or the top level community

1. Navigate to one area depending on where you want users to connect to Box:

   - To add Box to the Files section of a specific space, go to **Manage Space** > **External Drives**.

   - To add Box to **Browse** > **Files**, go to **Control Panel** > **System** > **External Drives**.

2. Click **Add External Drives**.

3. Click **Box.com**.

4. Enter a **Display name**. The display name will appear when users open the Box folder.

5. In **Connected Account**, select the Box account you added.

6. Click **Connect**.

7. A new tab will open. Click **Grant access to Box**.

8. You'll be returned to Communifire. Click **Save Settings**.

Once settings are saved, users can connect to Box in the Files section of the space or in **Browse** > **Files**.

Option 2: Add Box to My Files

If you enabled **Available in Personal Connect**, go to **Control Panel** > **System** > **System Properties** and set **ShowNewMyAccountFilesView** to *true*. Once this is enabled, users can connect to Box in My Files.

Connect to Box

Box Integration User Setup

Notes:

- Please refer to your organization's Box license to determine whether your organization is subject to additional fees for Box API usage. Box API usage by Axero will depend on the number of Box files and users connected.

- Use *BoxIntegrationIndexFileSizeLimit* System Properties to indicate the file size limit (in bytes) for indexing the file's content for search. If the file's size is larger than the value set, the file's content with not be indexed. The file name and description will still show up in search results but not its content.