

Data Backup

Version 2

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Sites hosted on our cloud are backed up every day, and backups are retained over a 3-month period. See Section 4.1.4 Data Backup Policies in the [Axero Security and Risk Management](#) document for more details about our backup policies.

Request Data Backup

If you would like a backup of your data, please submit a case [here](#). The Axero Team will provide the following items:

- Latest full database backup (A .bak file)
- Zipped folder of all uploaded files (Including attachments, photos, video files)