

REST API: Update Case Status

Version 12

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Update Case Status

PUT /api/cases/{IssueID}/status

Update the status of an existing case. Valid for Communifire version 5.2 and above.

Method Details

HTTP Method

PUT

Response Format

JSON

Requires Authentication?

YES

Product Version

5.2 and above

Required Parameters	How to use	Description
API Key	Used in the request URL: &token=x OR Set in header: request.Headers.Add(Rest-Api-Key, x)	Communifire REST API key for the Communifire portal you are making the call for.
IssueID	Used in the request URL as a path parameter	Unique identifier for a particular case.
StatusID	Used in the request body	Status ID; indicating the status of the case.

Example Request

PUT <https://myintranet.communifire.com/api/cases/325/status>

Body:

```
"2054"
```

Example Response

True/false is returned as ResponseData.

```
{  
  "IsError":false,  
  "ResponseMessage":"","  
  "ResponseData":"True"  
}
```

Please Note The content type that you pass in the header of your request should be **application/json**.

tags : API, site-administrator